Tourmaline Mining Corporation

Customer Survey

Customer’s Full Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_

Customer’s Company Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Rating  
1** Unprofessional **2** Bad **3** Good **4** Professional **5** Exceeded my Expectations

|  |  |
| --- | --- |
| 1. Sales Rep Helpfulness |  |
| 1. Questions Answered in a Timely Manner |  |
| 1. Resources were provided on Time |  |
| 1. Safety on Site |  |
| 1. Handling of Conflicts on Site |  |
| 6. My overall feeling of the completed product |  |

Final Result

Further Comments:

Print this Form for Your Records

Tourmaline Mining Corporation

Customer Survey

Customer’s Full Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_

Customer’s Company Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Rating  
1** Unprofessional **2** Bad **3** Good **4** Professional **5** Exceeded my Expectations

|  |  |
| --- | --- |
| 1. Sales Rep Helpfulness | **1 2 3 4 5** |
| 1. Questions Answered in a Timely Manner | **1 2 3 4 5** |
| 1. Resources were provided on Time | **1 2 3 4 5** |
| 1. Safety on Site | **1 2 3 4 5** |
| 1. Handling of Conflicts on Site | **1 2 3 4 5** |
| 6. My overall feeling of the completed product | **1 2 3 4 5** |

Final Result

Words that describe your overall feeling of the completed project: (Check off as many or as few as you want to.)

Satisfied Encouraged Met my Goals Positive Results

I would recommend TMC to other potential customers.

I did not have a Positive Experience. Final Result

Further Comments:

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